

# SERVICE INFORMATION

## M154.0

**MODELS AFFECTED:** All Crane Voce Coffee Machines.

**MODEL NUMBERS:** VOCE 603,605,607

**Revised:** 1/3/2019

### RE: Instructions to change the screen menu configuration

Menu items can be moved to different positions on the first or second screens of the menu. Menu items can be eliminated as well.

The size of the menu can also be limited to one screen here. As many as ten drinks can be displayed on the first screen if the next page button is changed to become a drink.

If fewer items are desired on the menu, buttons can be set to empty so that the buttons are not used, and some items are not offered.

1. Open the door of the machine and after about a 5 second delay, a screen will be displayed asking for the entry of a PIN code. The default code for a service technician is four one's.
  - A. The buttons on each side of the screen are assigned as numeric buttons to be used for the entry of the PIN code.
  - B. The buttons below the screen are assigned as an OK button used to accept the entered code, and a reset button to start over if a mistake is made.
2. Press the button labeled 1 four times to enter the default code. A pound sign will be displayed for each digit entered.
3. Press the button labeled OK to accept the entered code once it has been correctly entered. A screen will come up displaying the main service menu.
4. Press the button labeled *MENU SETUP*, to display the Menu Set-Up function. A list of selections will be displayed in the order they appear on the menu.

There are three options for changing the appearance of the menu items;

- A. Press the button labeled for a menu item you wish to change and a screen will be displayed listing alternate drinks and other options.
  1. Press the labeled button for the alternate drink you wish to use to replace the current drink, and it will become highlighted.
  2. Press the button labeled *UP ONE LEVEL*, to return to the listing of the menu items. Check to see that the drink title has changed to reflect the new choice.
  3. Press the button labeled *SAVE*, to lock in the change you have made.

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- B. Press the button labeled for a menu item you wish to change and a screen will be displayed listing alternate drinks and other options.
  - 1. The highlighted button is labeled *LEAVE UNCHANGED*. Let it remain highlighted.
  - 2. Press the button labeled *UP ONE LEVEL*, to return to the listing of the menu items. Check to see that the drink title has not changed.
  - 3. Press the button labeled *SAVE*, to lock in the setting without having made a change.
  
- C. Press the button labeled for a menu item you wish to change and a screen will be displayed listing alternate drinks and other options.
  - 1. Press the button labeled *LEAVE IT EMPTY*, to highlight the choice.
  - 2. Press the button labeled *UP ONE LEVEL*, to return to the listing of the menu items. Check to see that the menu item is listed as "Empty".
  - 3. Press the button labeled *SAVE*, to lock in the change you have made.

The list of menu items can be also be limited to one page only.

There are two options to accomplish this. Press the button labeled *MORE DRINKS*, to display a screen listing alternate drinks and other options.

- A. Leave the button empty so the button is not used.
    - 1. Press the button labeled *LEAVE IT EMPTY*, to highlight the choice.
    - 2. Press the button labeled *UP ONE LEVEL*, to return to the listing of the menu items. Check to see that the menu item is listed as "Empty".
    - 3. Press the button labeled *SAVE*, to lock in the change you have made.
  
  - B. Replace the label saying "NEXT PAGE" with a label to offer another drink instead.
    - 1. Press the labeled button for an alternate drink you wish to add to the menu to highlight it.
    - 2. Press the button labeled *UP ONE LEVEL*, to return to the listing of the menu items. Check to see that the drink title has changed to reflect the new choice.
    - 3. Press the button labeled *SAVE*, to lock in the change you have made.
5. Pressing the "Save" button will return you to the normal vend screen, press the button labeled *UP ONE LEVEL*, to return to the main menu screen.
6. Close the door and check to ensure the changes made are functioning.